

## DAFTAR ISI

<b>PERSETUJUAN UJIAN SIDANG AKHIR .....</b>	<b>Error! Bookmark not defined.</b>
<b>GAMBARAN TINGKAT KEPUASAN PASIEN TERHADAP APLIKASI MOBILE JKN DI KLINIK GIGI DI ANA PERMATA MEDIKA KOTA TANGERANG .....</b>	<b>Error! Bookmark not defined.</b>
<b>HALAMAN PERNYATAAN KEASLIAN .....</b>	<b>Error! Bookmark not defined.</b>
<b>HALAMAN PENGESAHAN .....</b>	<b>Error! Bookmark not defined.</b>
<b>KATA PENGANTAR .....</b>	<b>Error! Bookmark not defined.</b>
<b>HALAMAN PERSETUJUAN PUBLIKASI ILMIAH .....</b>	<b>Error! Bookmark not defined.</b>
<b>DAFTAR ISI .....</b>	<b>ii</b>
<b>DAFTAR GAMBAR .....</b>	<b>5</b>
<b>DAFTAR TABEL .....</b>	<b>7</b>
<b>BAB I .....</b>	<b>Error! Bookmark not defined.</b>
<b>PENDAHULUAN .....</b>	<b>Error! Bookmark not defined.</b>
<b>1.1. Latar Belakang .....</b>	<b>Error! Bookmark not defined.</b>
<b>1.2. Rumusan Masalah .....</b>	<b>Error! Bookmark not defined.</b>
<b>1.3. Tujuan Penelitian .....</b>	<b>Error! Bookmark not defined.</b>
<b>1.4. Manfaat Penelitian .....</b>	<b>Error! Bookmark not defined.</b>
<b>1.5. Ruang Lingkup Penelitian .....</b>	<b>Error! Bookmark not defined.</b>
<b>BAB II .....</b>	<b>Error! Bookmark not defined.</b>
<b>TINJAUAN PUSTAKA .....</b>	<b>Error! Bookmark not defined.</b>
<b>2.1. Landasan Teori .....</b>	<b>Error! Bookmark not defined.</b>
<b>2.2. Hasil Penelitian Lain .....</b>	<b>Error! Bookmark not defined.</b>
<b>2.3. Kerangka Berfikir .....</b>	<b>Error! Bookmark not defined.</b>

2.4. Kerangka Konsep .....	Error! Bookmark not defined.
BAB III.....	Error! Bookmark not defined.
METODE PENELITIAN .....	Error! Bookmark not defined.
3.1. Tempat dan Waktu Penelitian.....	Error! Bookmark not defined.
3.2. Metodologi Penelitian.....	Error! Bookmark not defined.
3.3. Populasi dan Sampel .....	Error! Bookmark not defined.
3.4. Definisi Operasional Variabel .....	Error! Bookmark not defined.
3.5. Teknik Pengumpulan Data .....	Error! Bookmark not defined.
3.6. Teknik Analisis Data .....	Error! Bookmark not defined.
BAB IV.....	Error! Bookmark not defined.
HASIL .....	Error! Bookmark not defined.
4.1. Keterbatasan Penelitian .....	Error! Bookmark not defined.
4.1.1. Keterbatasan penelitian ini, dari berbagai jenis pelayanan yang terdapat di Klinik Diana Permata Medika data penelitian menggunakan dari pelayanan klinik gigi yang sudah terdaftar sebagai peserta BPJS dan sudah mendownload Aplikasi Mobile Jkn.....	Error! Bookmark not defined.
4.2. Profil Lokasi Penelitian.....	Error! Bookmark not defined.
4.2.1. Gambaran Umum Klinik .....	Error! Bookmark not defined.
4.2.2. Visi, Misi dan Moto .....	Error! Bookmark not defined.
4.2.3. Tata Nilai .....	Error! Bookmark not defined.
4.2.4. Jadwal Praktek Pelayanan Medis .....	Error! Bookmark not defined.
4.2.5. Data Dan Denah Klinik.....	Error! Bookmark not defined.
4.3. Hasil Penelitian .....	Error! Bookmark not defined.
BAB V .....	Error! Bookmark not defined.
PEMBAHASAN .....	Error! Bookmark not defined.

5.1. Pembahasan .....Error! Bookmark not defined.

BAB VI.....Error! Bookmark not defined.

PENUTUP .....Error! Bookmark not defined.

6.1. KESIMPULAN .....Error! Bookmark not defined.

6.2. SARAN.....Error! Bookmark not defined.

LAMPIRAN .....Error! Bookmark not defined.

## DAFTAR GAMBAR

Gambar 2. 1 Kerangka Berfikir .....**Error! Bookmark not defined.**

Gambar 2. 2 Kerangka Konsep.....**Error! Bookmark not defined.**



## DAFTAR TABEL

Tabel 2. 1 Penelitian Variabel Lain .....	<b>Error! Bookmark not defined.</b>
Tabel 3.1 Definisi Operasional Variabel.....	<b>Error! Bookmark not defined.</b>
Tabel 4.1 Jadwal Praktek Pelayanan Medis .....	<b>Error! Bookmark not defined.</b>
Tabel 4.2 Data Denah Klinik .....	<b>Error! Bookmark not defined.</b>
Tabel 4.3 Hasil Uji Distribusi Data Tingkat Kepuasan.....	<b>Error! Bookmark not defined.</b>
Tabel 4 4 Hasil Responden Dimensi <i>Content</i> .....	<b>Error! Bookmark not defined.</b>
Tabel 4 5 Hasil Responden Dimensi Content .....	<b>Error! Bookmark not defined.</b>
Tabel 4 6 Hasil Responden Dimensi Format .....	<b>Error! Bookmark not defined.</b>
Tabel 4 7 Hasil Responden Dimensi Format .....	<b>Error! Bookmark not defined.</b>
Tabel 4 8 Hasil Responden Dimensi Accuracy.....	<b>Error! Bookmark not defined.</b>
Tabel 4 9 Hasil Responden Dimensi Accuracy.....	<b>Error! Bookmark not defined.</b>
Tabel 4 10 Hasil Responden Dimensi Timeliness .....	<b>Error! Bookmark not defined.</b>
Tabel 4 11 Hasil Responden Dimensi Timeliness .....	<b>Error! Bookmark not defined.</b>
Tabel 4 12 Hasil Responden Dimensi Ease Of Use .....	<b>Error! Bookmark not defined.</b>
Tabel 4 13 Hasil Responden Dimensi Ease Of Use .....	<b>Error! Bookmark not defined.</b>